

SERVICE REQUEST FORM

Date: Please tick the appropriate boxes For joint accounts, please use separate forms (if applicable) **CUSTOMER DETAILS** To: ICICI Bank UK PLC, (Branch) Customer Name (s) Account number **Customer ID** 1. CHANGE MY CONTACT DETAILS Residential / Mailing Address: (Please complete only if there is a change in your address) House No: Street Name: Town: Postal Code: Country: Employer Address: (Please complete only if there is a change in your address) **Employer Name:** Street Name: House No: Town: Postal Code: Country: Note: Address details updated in our records will be reflected in your internet banking logged-in section in 48 hrs. Both your communication and permanent address will be updated to a single residential address in our records. Telephone Number (Landline): New Home Phone Number: **New Work Phone Number:** Telephone details updated in our records will be reflected in your internet banking logged-in section in 48 hrs. **New Mobile Number:** Please mention only mobile numbers with ISD dialing code. An One Time Password / Unique Reference Numbers would be communicated to the Mobile number mentioned in the above field. We also de-register the SMS alerts on the existing Mobile number. Please register my New Mobile number for SMS alert registration Mobile phone details updated in our records will be reflected in your internet banking logged-in section in 48 hrs. New Email ID:

Email ID details updated in our records will be reflected in your internet banking logged-in section in 48 hrs



2. DEBIT CARD
Debit Card No
Debit card not received Debit card damaged
Debit card lost – hotlist it Debit card PIN regeneration
Re-issue of debit card - Lost Damaged Other reason
3. CHEQUE BOOK
Re-issue a cheque book Request for cheque book already given and still not received
Cheque book not received Re-issue of Personalised GIRO Credit Slip
 One Cheque book contains 10 cheque leaves. If you have more than 5 unused cheque leaves, £10 will be charged towards Stop payment of those unused cheque leaves.
4. BANK STATEMENT
Not received from DDMMYYYY to DDMMYYYY
Statement required from D D M M Y Y Y to D D M M Y Y Y
Extra statement, please debit my account no. with £5 (charges for this service).
5. INTERNETBANKING
Password not received
Password disabled
Password received but not legible
 Re-issuance of Internet banking passwords through post attracts a charge of £2 however if done online it is free of charge
6. UNFREEZE OF ACCOUNT (Only to be used for Salary Relationship Accounts)
Kindly unfreeze my account
Kindly de-hotlist my Debit Card Debit Card No
CONFIRMATION
I/ We confirm that the above information is accurate. (Both account holders to sign, wherever applicable)
Primary account holder name Secondary account holder name
Primary account holder signature Secondary account holder signature