

## TERMS AND CONDITIONS

These Terms and Conditions (the “**Terms and Conditions**”) govern the Yupp TV offer (“**Promotion**”) being provided by ICICI Bank UK PLC (“**ICICI Bank**”). Participation in the Promotion is governed by the Terms and Conditions provided below.

The words “we”, “us”, “our” and words with similar meaning refer to ICICI Bank.

These Terms and Conditions are in addition to, and not in derogation of the Personal Banking Terms and Conditions and HiSAVE Remittance Account Terms and Conditions offered by ICICI Bank to Customers and are available on our Website. If there is any inconsistency between the Personal Banking Terms and Conditions and HiSAVE Remittance Account Terms and Conditions and these Terms and Conditions, the latter shall prevail.

By participating in the Promotion, a Customer agrees to be bound by these Terms and Conditions, which may be amended, modified or supplemented at any time by ICICI Bank. Any changes in the Terms and Conditions will be posted and updated on the Website.

### I. DEFINITIONS

“**Branch(es)**” refers to the branches of ICICI Bank in the United Kingdom at Birmingham, London, East Ham, Wembley, Southall, Manchester and Harrow

“**Customer**” refers to a person who is an existing HomeVantage Current Account or HiSAVE Remittance Account holder of ICICI Bank and continues to be a customer of ICICI Bank during the Promotion Period;

“**Offer**” refers to redemption code which will enable the Customer to avail a free subscription of Yupp TV for one month;

“**Promotion**” refers to this campaign where if a Qualifying Customer transfers GBP 150 or more to India, in a single Qualifying Transaction, the Qualifying Customer will be eligible to avail the Offer;

“**Promotion Period**” refers to the time period of the Promotion starting from 12:00 am on October 01<sup>st</sup>, 2017 until midnight on December 31<sup>st</sup>, 2017;

“**Qualifying Customer**” refers to a Customer who makes a Qualifying Transaction within the Promotion Period;

“**Qualifying Transaction**” refers to a single Transaction of GBP 150 or more to a beneficiary in India and where the beneficiary’s bank account has been credited with funds as per the instructions for transfer of funds by the Customer;

“**Redemption email**” refers to the email sent to the Qualifying Customers, informing them about the Offer and elaborating on the process to avail the Offer.

“**Transaction**” refers to a money transfer to India made by the Customer through ICICI Bank at any of its Branches, using the customer service centre, through internet banking service, the Website or the mobile app;

“**Vendor**” refers to Yupp TV, with whom ICICI Bank has an arrangement for the purposes of this Promotion;

“**Website**” refers to the website of ICICI Bank as made available online at [www.icicibank.co.uk](http://www.icicibank.co.uk)

## II. HOW TO ENTER

1. To participate in the Promotion, a Customer must make a Qualifying Transaction within the Promotion Period. This can be done by:
  - a. Visiting any of the Branch(es). Please visit the [Website](#) for further details; or
  - b. Making a transfer online or by the mobile app.
  - c. Making a transfer via [phone](#)

Please note that certain charges may be applicable when you transfer funds. Please visit the rates and charges schedule available on the [Website](#) for details.

## III. ELIGIBILITY

1. This Promotion is valid only for Qualifying Transactions by Customers within the Promotion Period.
2. Each Qualifying Customer can only avail the Offer once during the Promotion Period, even if the Qualifying Customer makes multiple Qualifying Transactions.
3. A Qualifying Customer should register a valid email address with ICICI Bank so that the Redemption e-mail can be sent.
4. The Qualifying Customers' HomeVantage Current Account or HiSAVE Remittance Account should be an active account at the time of making a Qualifying Transaction.

## IV. TERMS OF OFFER

1. Once the Qualifying Customer is sent a Redemption e-mail containing a Redemption code, he/ she will be required to [contact](#) the Vendor's customer care service and provide Redemption code along with the registered email ID to the customer care.
2. The Vendor will then activate the Offer as per plans available with the Vendor. ICICI Bank will not be responsible in case of any dispute on activation or service delivery from the Vendor.
3. The Qualifying Customer's information will be used for this purpose only and the Qualifying Customer shall not be contacted for any other purpose by any other party, unless the Qualifying Customer provides his/ her express consent to any such party, to do so.
4. For joint account holders, if one of the joint account holders is a Qualifying Customer, he/she will receive the Redemption e-mail on the mail address registered with the ICICI Bank. This could be the mail address of the account holder who has not done the Qualifying Transaction and is not a Qualifying Customer. The Offer is valid per account and not per customer.
5. No other promotion or campaign of the Vendor can be combined with this Promotion.
6. This Offer is not a product of ICICI Bank and we cannot make any representation or provide any confirmation regarding its quality or suitability for a purpose.
7. The Offer is non-transferable, non-exchangeable and not redeemable for other prizes or cash.
8. ICICI Bank shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other such circumstances.
9. The Offer is as stated and nothing else is included.
10. The Promotion shall be governed by and construed in accordance with laws of England and Wales and all disputes arising under this Promotion shall be subject to the jurisdiction of the competent courts of England and Wales.

11. Personal information during the Promotion may be used by ICICI Bank for the purpose of administering this Promotion in accordance with ICICI Bank privacy statement available on our Website.
12. This Promotion is not available for money transfers to India made through Money2India.com.
13. ICICI Bank reserves the right at any time to modify or discontinue, temporarily or permanently, this Promotion with or without prior notice due to reasons outside its control (including, without limitation, in the case of anticipated or actual fraud). The decision of ICICI Bank in all such matters shall be final and binding.
14. All communication should be addressed to [ukservice@icicibank.com](mailto:ukservice@icicibank.com).