

Offer Terms and Conditions for the 10 paise preferential rate on money transfers to India on occasion of Festive offer.

These Terms and Conditions (the “Terms and Conditions”) govern the Promotion Festive offer being promoted by ICICI Bank UK PLC (“ICICI Bank”). Participation in the Promotion is governed by the Terms and Conditions provided below.

The words “we”, “us”, “our” and words with similar meaning refer to ICICI Bank

These Terms and Conditions are in addition to, and not in derogation of the Personal Banking Terms and Conditions offered by ICICI Bank to Customers and are available on our Website.

By participating in the Promotion, a customer agrees to be bound by these Terms and Conditions, which may be amended, modified or supplemented at any time by ICICI Bank. Any changes in the Terms and Conditions will be posted and updated on the Website.

Definitions:

“Branch(es)” refers to the branch offices of ICICI Bank in the United Kingdom at Birmingham, London, East Ham, Wembley, Southall, Manchester, Leeds and Harrow;

“Customer” refers to a person who is an existing HomeVantage Current Account holder of ICICI Bank and continues to be a customer of ICICI Bank during the Promotion Period;

“Customer Service Centre” refers to our call centre that customers can contact to place money transfer requests over the phone;

“Beneficiary” refers to the person in India to whom the Customer would like to transfer funds through the Customer Service Centre and/or through Branches and/or through ICICI Bank internet banking service, which is available on the Website and Mobile App;

“Promotion” refers to this campaign where in any Customer who transfers funds to India through ICICI Bank are eligible to receive 10 paise extra on total GBP transferred to India during Promotion Period. The Promotional Credit will be provided in Beneficiary account instantly along with the Successful Transaction;

“Promotional Credit” refers to extra credit which will be received in the Beneficiary’s account.

“Promotion Period” refers to the time period of the Promotion starting from 12:00 am GMT on September 19th, 2023 until 12:00 pm GMT on September 27th, 2023;

“Successful Transaction” refers to a money transfer to Beneficiary made by the Customer through ICICI Bank at any of its Branch(es), using the customer service centre, through internet banking service, the website or the mobile app;

“Website” refers to the website of ICICI Bank as made available online at [www.icicibank.co.uk](http://www.icicibank.co.uk)

#### Eligibility:

The Promotion is only valid for Customers who make one Successful Transactions during the Promotion Period.

#### Offer details:

Under this Offer, upon compliance with the terms and conditions, the Customer shall be eligible for 10 paise extra on the GBP-INR exchange rate applicable at the time of Successful Transaction initiated during the Promotion Period.

The Promotional Credit would be applied instantly into the respective Beneficiary account.

#### How to avail this promotion:

The Promotion can be availed for every Successful Transaction during the Promotion Period. Such Successful Transaction can be made by:

1. Calling our Customer Service Centre on 0344 412 4444 (Calls to this number use free plan minutes if available, otherwise they cost the same as 01/02 prefix calls); or
2. Making a transfer online or by the mobile app
3. Through ICICI Bank's UK Branches

Charges applicable, please visit the Website for details

#### Additional terms:

1. The Promotion is as stated and nothing else is included
2. The Promotion shall be governed by and construed in accordance with laws of England and Wales and all disputes arising under this Promotion shall be subject to the jurisdiction of the competent courts of England and Wales
3. Personal information during the Promotion may be used by ICICI Bank for the purpose of administering this Promotion in accordance with ICICI Bank privacy statement available on our Website
4. This Promotion is not available for money transfers to India made through Money2India.com and Money2Home.co.uk
5. ICICI Bank reserves the right at any time to modify or discontinue, temporarily or permanently, this Promotion with or without prior notice due to reasons outside its control (including, without limitation, in the case of anticipated or actual fraud). The decision of ICICI Bank in all such matters shall be final and binding
6. All communication should be addressed to [ukservice@icicibank.com](mailto:ukservice@icicibank.com)
7. ICICI Bank shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other such circumstance.